membes

A ready-made AMS, designed specifically for Australian Associations

Trusted by more Associations than any other Australian based Association Management System

About Us

- 100% Australian operated and supported

- Over 170 Associations in Australian & New Zealand

- … making Membes the most widely used Australian based AMS

- Over 20 years experience in providing software to Australian Associations

- A team with a strong appreciation and understanding of the needs of Associations and the important role they play in our community

Our goal is to provide a platform that delivers the features and functionality needed by the majority of Associations without the high costs, risks and complexities normally involved.

We strive to make the complex, simple

What is Membes?

- An Association Management System designed specifically for Professional Associations

- An all-in-one, ready-built AMS made available under the SaaS software model

- Designed to meet the critical needs of a typical Professional Association including database, associated processes and fully integrated website

- Extendable through built-in integrations or custom integrations via an Open API

- Membes promotes configuration over customization ensuring higher levels of stability and security.

- Always evolving, enabling customers to operate effectively in their respective contemporary environments

Who is Membes for?

- Medium sized Associations in Australia and New Zealand

- Needing to modernize their digital platform inside a fixed, definable budget

- Looking to improve operational efficiencies, grow community engagement and rapidly adopt evolving technologies

- Looking to future proof their digital investment through adoption of progressive Software as a Service (SaaS).

- Place high priority on the stability and security of their data and processes

Key modules / capabilities

Membership Management

Event Management

Seamlessly integrated Website

Marketing & Communications

eCommerce & Finance
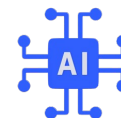
Education, CPD & Auditing

Reporting & Data analytics

Community

Integration & Extendibility

AI enabled

Extension through Integrations

Xero

Zoom

Intuto

Webcastcloud

Higher Logic

Slack

eventsair - coming soon

Google Analytics

Stripe – payment gateway

Securepay – payment gateway

Payway – payment gateway

eWay – payment gateway
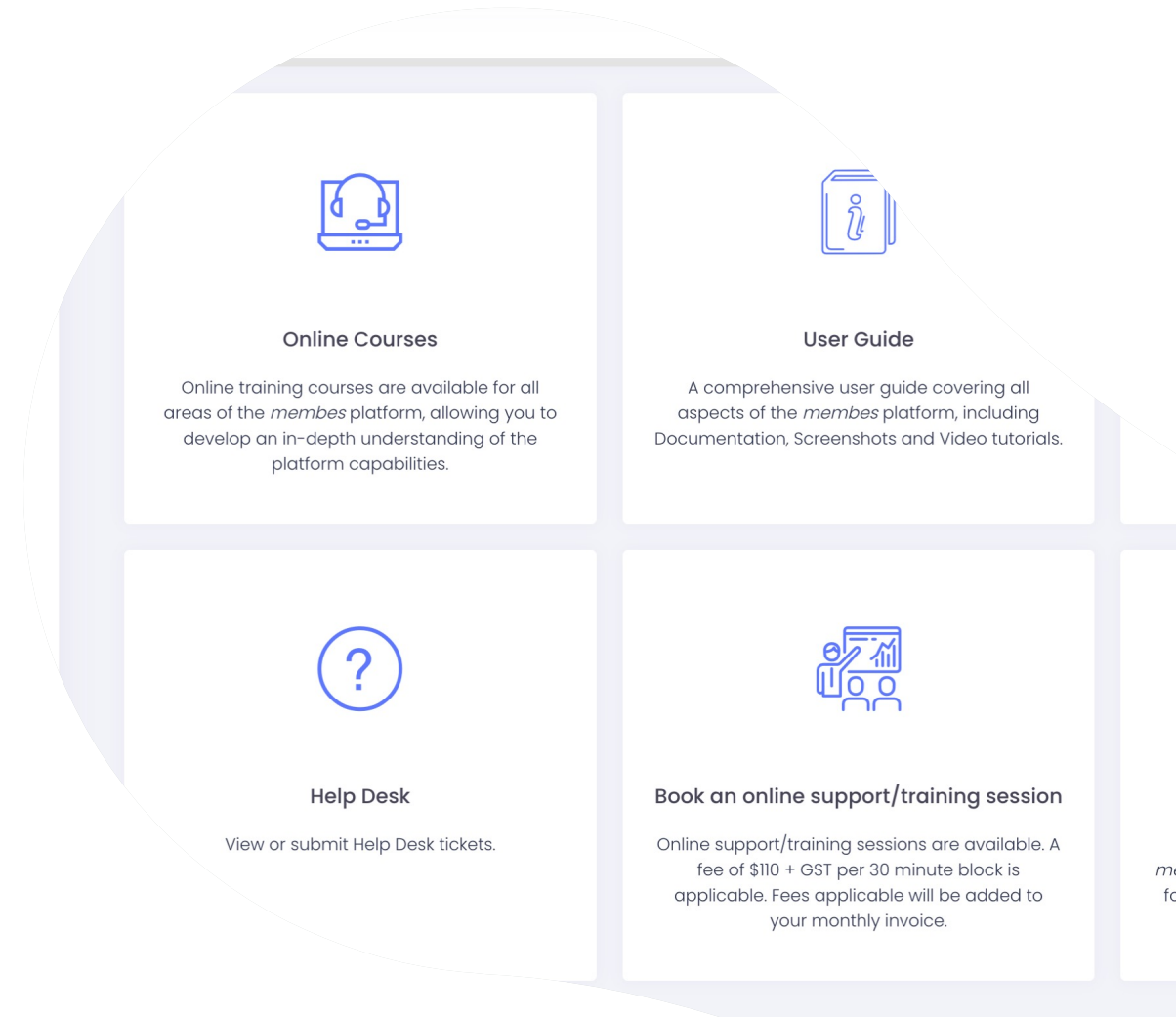
Payflow pro – payment gateway

Custom extensions via API

Training and Support

- Extensive library of online training courses

- In-depth User Guide

- Membes user community forums

- Responsive, ticket based Help Desk

- AI powered Membes Assistant

- Setup guidance and assistance through our experienced and trusted partner network

Online Courses

Online training courses are available for all areas of the *membes* platform, allowing you to develop an in-depth understanding of the platform capabilities.

User Guide

A comprehensive user guide covering all aspects of the *membes* platform, including Documentation, Screenshots and Video tutorials.

Help Desk

View or submit Help Desk tickets.

Book an online support/training session

Online support/training sessions are available. A fee of $110 + GST per 30 minute block is applicable. Fees applicable will be added to your monthly invoice.

High Availability, Security first Infrastructure

Australian based, Amazon Web Services (AWS) Hosting and Support

AWS infrastructure monitored 24/7 by global 3rd party MSP

High Availability, distributed, multi AZ (availability zone) infrastructure

Security and stability underpinning all aspects of infrastructure and application

Membes has been growing for 10 years

…providing us with …

- A highly evolved, feature rich Association Management System

- An experienced, expert team driving Membes further into the future

- A sound position (and commitment) to bringing even more innovation to the Australasian Association sector

AuSAE Demo Day participant offer

Participate in a Membes demo, and if you determine that Membes is the ideal product for your organisation, please notify us that you were present at the AuSAE demo day to qualify for a special discount.*

Find out more at ..

membes.com.au

membes

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* Valid till July 31 2024